

Data Protection Statement

We are committed to data protection, it is at the core of how we behave as an organisation, it's what you expect, it's what we would expect as clients. Our approach is ever evolving but good governance of data still remains central. Our data protection program consists of 4 key points but is formed of many other elements.

Transparency – being open and upfront about how we handle your data.

Development – throughout our projects and technology development, privacy by design and security by design are the foundation which we build upon.

Security – Protecting data using robust controls aligned to a hybrid of international security standards.

People – Our team take their obligations seriously and we listen to feedback from you

Here at Citation we are fully committed to the principles of data protection and to safeguarding our data and that of our clients. We have designated a Group Data Protection Officer who oversees our information governance practices and coordinates the Group's efforts to ensure we continue to manage personal data in the way our clients expect.