

# Why use the Citation HR & Employment Law advice line?

Benefit from exclusive access to Citation's expert, friendly HR consultants, who can help you with everything from sickness and statutory payments to disciplinaries and conduct.



## Why should you trust Citation's HR advice?

- Over 30 years' experience
- Their clients are **16x less likely** to face an employment tribunal claim from their employees\*
- They have a **96% success rate** at employment tribunal thanks to their unrivalled advice guarantee\*\*

\*Versus national averages.

\*\*Based on data from 2019-2022.

## Here's why taking advice from Citation could save you time and money:



### friendly, commercially-minded HR advisors

Speak to an expert who has your business' best interests at heart and is on the ball with the latest in HR & Employment Law legislation.



### Turn complicated into clarity

Get jargon-free advice that breaks complex issues into simple, easy-to-understand actions.



## Advice on best-practice HR processes

So you can have confidence you're acting fairly, consistently, and (of course) legally at all times.



## Friendly and approachable

Often handling HR issues can be stressful. Citation's HR advisors are here to reassure you that you're doing the best thing for your business.



## Best for your business

Sometimes the best-practice solution doesn't fit within your timescales or business model. So Citation's advisors can chat to you about commercial options and the risks associated with them.



## Option of additional support and services if required

If you need more than just advice, Citation's advisors can chat to you about support with document creation, employee handbooks, contracts, absence management, online HR software and tribunal support.

## Get in touch today

Book your appointment using the QR code or call our friendly, qualified experts at Citation on **0161 302 5743**

